



<https://espressoservice.co.uk/job/engineer-2/>

Field Service Engineer South East

Description

Service Engineer required for a stable company who provide and service coffee machines for large recognisable UK outlets and will offer a comprehensive training/ induction to their products. Candidates will ideally transfer from a coffee machine servicing background but applicants must be able to demonstrate strong electrical skills and basic mechanical skills will be considered. Candidates with experience working within other field service roles, such as servicing white goods, are encouraged to apply. The role will be working to an allocated service route and attending customer sites to carry out service, repair and installations work. The successful candidate will be required to complete service documentation and maintain levels of stock. You will work South East Of England and all travel expenses will be covered. The company service every major type of coffee machine and are recognised nationwide. They are well established and built a brand associated with quality and professionalism.

Experience

- Strong problem-solving skills
- Great communication skills
- Excellent customer service
- Good electromechanical background
- Ability to read and understand circuit and hydraulic diagrams and schematics

Responsibilities

- Plan routes
- Check travel updates
- Maintain parts inventory (booking out, ordering & returning)
- Service machines
- Repair machines
- Communicate with controller
- Communicate with engineers
- Provide excellent customer service, listening carefully to customer concerns and addressing issues until customer is satisfied

Hiring organization

Espresso Service Ltd

Employment Type

Full Time

Beginning of employment

01/01/2020

Duration of employment

Permanent

Job Location

Remote work from: South East

Working Hours

8:30am - 5:00pm

Base Salary

Depending On Experience

Date posted

November 27, 2019

- Strive to exceed company PERFORMANCE targets